



EPIC INVESTING FOR THE FUTURE

Epic is currently upgrading its Enterprises Resource Planning (ERP) software. The KeyMan ERP system, provided by Carolina Cipher of Greensboro, NC, offers many powerful features, including real-time reporting mechanisms, Customer Relationship Management, and more.

"The new KeyMan system offers a lot of features that will enable Epic to increase our level of service to customers", said Chris Goodwin, Epic's IS Administrator. "Our ability to closely monitor customer needs and issues will increase, allowing us to respond to the market more quickly. This new software also includes unused features that will allow us to grow our services in the future."

"Epic is fully committed to investing in technologies to meet and exceed our customers' expectations. I invite our customers to evaluate their parts and service needs, and how Epic can fulfill

those needs into the future. Technical partnering with customers is a key facet of our business."

Project leaders include Melonie Hill - Accounting Manager, John Shaw - General Manager, and Chris Goodwin - IS Administrator. If you have questions or thoughts on how Epic can leverage technologies to make doing business with us even easier, please contact us. We're always available to assist you!

In addition to software upgrades, prior to the end of 2004, Epic purchased a new CNC machining center. The purchase of this machine is allowing Epic to manufacture some products in-house that previously had to be outsourced.

As our operators get up to speed on the new CNC controls and programming, we are adding new products and bringing more products in-house. As the world mar-

ket sends raw material prices sky high, Epic is offsetting this cost by utilizing state-of-the-art manufacturing technology to improve our present manufacturing processes.

Epic does not rest on its past successes, but is constantly investing and improving to ensure we will be there for our customers not just today, but for many years to come.

TRYING TO DECIDE WHETHER TO PURCHASE NEW RINGS OR CLEAN WHAT YOU HAVE?

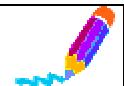
Reconditioned rings are as good as new rings as long as the I.D. surface and the bottom and top radius are in good shape. Our cleaning process will clean rings internally and we check 100 percent for outgoing porosity if necessary. We check 20 percent after cleaning and if we find one ring out of that 20 percent that does not have a uniform bleed, we then check 100 percent to assure all rings are clean.

rings to get your ring cleaning program started. We often require a sample for comparison. Some rings have a different external size (O.D. fit). Epic can also provide new rings to supplement a program. We would need to keep your sample ring about two weeks to obtain a quote.

Please contact Mike Whitaker at mike.whitaker@epicenterprises.com or phone 910-692-4147 (USA customers can call toll free at 800-648-7273).

Epic has a wide variety of loaner

*The importance of TEAMWORK...
 We cannot spell SUCCESS without U*



EPIC AWARDS 2004

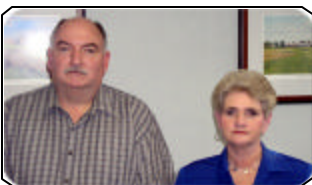
Epic recognizes its shop employees each year for perfect attendance, and all employees for each five years of service.

These dedicated employees help us maintain our commitment to excellence.

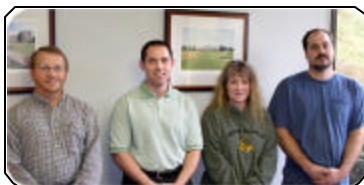
Thank you Epic employees!



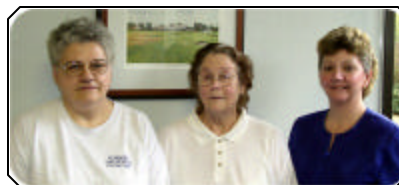
Perfect attendance 2004: (Back Row: L to R): Tony Lyttle, Bobby Scarboro, Joey Taylor, Gary Reynolds, James Scarboro, Robbie Baker, Johnny Hardy, Scottie Cummings, Jeff Newton. (Front Row: L to R) Dianne Garner, Shirley Vest, Tanya Meggs, Martin Nieves, Joe Medlin, Billy Warf, Virgilio Nieves, Jared Bailey, Johnny Cummings, and Richard Reynolds.



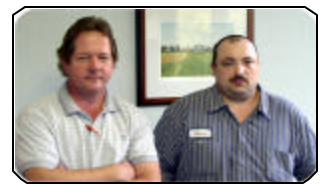
20 Years: (Left to Right) Steve Wilson and Barbara Meggs



15 Years: (Left to Right) Mike Whitaker, Adam LaClair, Melonie Hill, and Tony Lyttle



10 Years: (Left to Right) Juanita Scarboro, Shirley Vest, and Sherri Beard



5 Years: (Left to Right) Bobby Scarboro and Johnny Cummings

Repeat and/or Premature Spindle Failure: Part III

This article is the third in a series of four.

Previously, we have discussed how premature Verdol spindle failures can result from 1) bent or warped housings, and 2) the improper removal and installation of the oblique bearings.

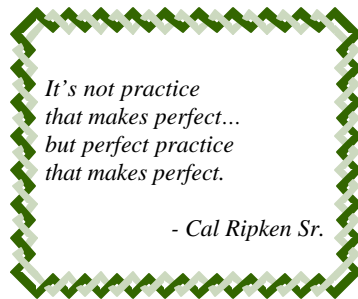
Now we will deal with one of the most critical parts in the mechanically stabilized spindle; the stabilizer (EE302500).

The stabilizer assembly can not be purchased as individual components (other than the lock washers and lock nuts). The critical manufacturing process provides concentricity between the upper and lower oblique bearings that mount on it, which is why it must be sold as an assembly.

Mixing stabilizer components of one assembly with those of an-

other can cause substantial vibration in the upper part of the spindle, resulting in premature failure.

If for some reason you must disassemble a stabilizer, you should take care in placing each individual component back in its' original place. By doing this, you avoid new problems and maintain proper runability. Lock washers and lock nuts may be interchanged. After disassembly, the balanced stabilizer sets must be reassembled so that upper and lower stabilizer end slots are 180 degrees to each other.



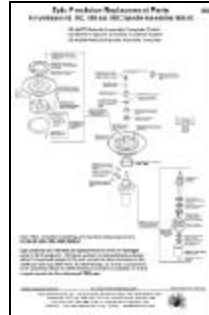
LAMINATED SPINDLE POSTERS AVAILABLE

For a free copy of any of our laminated spindle posters, e-mail us at epic@epicenterprises.com

Volkman:
05 BA3/BA4
05 BA5.01
05 BA5.02

Verdol:
R Spindle
RM Spindle

ICBT:
N Spindle



TESTIMONIALS FROM OUR CUSTOMERS...

From Georgia:

"I love the fast turnaround time I get from Epic when placing orders. I know I can count on Epic to ship the same day as ordered without question. Price is important, but delivery is crucial."

"We have seen a significant savings in allowing Epic to rebuild our spindles, instead of doing them in-house."

Upcoming Trade Shows: Visit Us!



Floor Tek Expo
North West Georgia Convention Center
Dalton, GA
May 17—19, 2005
Booth 118



Asian International Exhibition of Textile Machinery
Singapore Expo: Singapore
October 17 - 21, 2005
Hall 2: Stand 2A-62

VISITORS FROM INDIA ITME 2004: December 4– 11, 2004



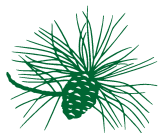
Our agents in **South Africa**, stopped by our booth: Jeremy Fleming (right) of **Cosmo-Tex Agencies, NATAL** and Bruce Robertshaw (left) of **Cosmo-Tex Agencies, CAPE**



Epic's Mark Warren (left) welcomes Ahmed Shaffi, of **Oceanic Textile Enterprises** as our new agent in **Pakistan**.



New India Representatives:
R.V. Panji (left) and Sriram S. Margasahayam (center) of **GSTS Enterprises**



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Sherri Beard and Teri Davis: Purchasing

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